Health and Human Resources

Annual Report

For the Year Ended
March 31, 1989

Yukon
Health and Human Resources

91-05344/

December, 1989

Yukon
Health and Human Resources

Honourable Tony Penikett
Minister
Health and Human Resources

Annual Report
Department of Health and Human Resources

I am honoured to present you with the Annual Report for the Department of Health and Human Resources for the fiscal year ending March 31, 1989.

Nicholas Poushinsky
Deputy Minister

Minister's Message

Every one of us, as Yukon residents, receive services that are provided through the Department of Health and Human Resources. The most obvious perhaps is the Yukon Health Care insurance that covers our visits to a doctor's office, or less frequently, visits to the hospital.

For many working parents, accessibility to quality child care services may be the first service that comes to mind. A senior is assisted in living independently at home through the Home Care Program. A woman fleeing a violent situation finds a retreat that has been established through the Safe Places Program. A young offender learns to make better choices through one of the Youth Services programs. A family, struggling with financial difficulties, is given a breathing space through the Social Assistance Program. A child finds a stable, caring home until things improve at home. A classroom of teenagers discuss their relationships with parents and friends and learn about safe choices. A recovering alcoholic receives support through Alcohol and Drug Services.

The list goes on and on. Not one of us is untouched by the services and programs this department delivers.

The mandate of the department is to improve the accessibility to quality services and, in so doing, enhance the well-being of all Yukon people. Services must reflect a consideration of age, gender, culture, abilities and community differences.

This is not a simple task. Statistics indicate that the Yukon faces serious socio-economic conditions. Like many circumpolar locations, seasonal unemployment is high. The number of suicides and violent deaths are considerable. Substance abuse levels are also substantial.

Nevertheless, as you read through this annual report for 1988/89, I think you will agree that the department is carrying out its mandate and steadily improving the range and quality of programs in the Yukon. We, as individuals, must help by making healthier lifestyle choices. The continuing efforts of the department, a new governmental focus on health and social issues, together with a renewed commitment by each of us, can help make a healthier Yukon community in the 1990's.

Tony Penikett
Minister
Health & Human Resources

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Organization

Minister

Deputy Minister

Policy and Administration

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- **Personnel and Information Services**
- **Finance and Operations**
- **Health Transfer Development**

Community and Family Services

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  - Child Protection
- **Placement and Support Services**
  - Services to Children in Care and Custody
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  - Promotion and Education
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  - Communicable Disease Control
- **Extended Health Care**
  - Macaulay Lodge
- **Vital Statistics**

Policy & Administration

The Policy and Administration Branch supports the development and delivery of departmental programs by providing planning, financial, operational, personnel and information services.

Policy & Planning Services

The Policy and Planning Services unit carries out or assists departmental branches with policy and program research, planning, development, and evaluation of projects.

Secretariat support was provided to the Child Care Consultation Panel during the public consultation process. The Policy and Planning unit played a significant role in analyzing the panel's report and formulating the Yukon Child Care Strategy.

Funding Assistance Programs for School-Age Child Care Centres and for Pre-Schools were researched, developed and introduced. Research and analysis on alternative work-place child care programs began and policy development relating to child care in public buildings was initiated.

Support was provided to the Community and Family Services Branch during an analysis of the benefits of profit versus non-profit child care centres. An evaluation of the group home system was carried out and recommendations were offered for the future.

Planning was initiated this year for the Annual Conference of Provincial/Territorial Ministers of Social Services which will be chaired by the Yukon in May 1989.

Other initiatives included completion of an evaluation of the Community Agency Innovations Program and production of revised guidelines.

Support was also provided to Juvenile Justice during the negotiation and execution of an agreement with Canada on a new automated information system to support the administration of the Young Offenders Act.

This was a particularly active year for Policy and Planning Services, as numerous initiatives, many in the area of child care, were developed and implemented.

Finance and Operations

During 1988/89, in addition to its ongoing administrative responsibilities, Finance and Operations developed and implemented new financial reporting procedures.

The unit settled prior-year claims under three social service cost-sharing agreements.

As the preliminary step in ensuring adequate facilities for community offices, a rural space inventory was completed.

The unit coordinated the renovation of new facilities and the relocation of the Health Services Branch and the Family Life Education Program.

It also coordinated the renovation and expansion of the Family & Children's Services Branch facilities.

A display covering a range of career possibilities available in the department was developed for the F.H. Collins High School Careers Day.

Personnel and Information Services

This unit provides operational support to all program branches in the management of their human resources and in developing and implementing information services. It also provides program analysis of statistical information.

Health Transfer Development

The negotiation of the transfer of the Whitehorse General Hospital, which is the first phase in the transfer of health services from the federal government, was announced this year.

Several related studies were initiated, including a discussion paper on governance options which was finalized for Cabinet consideration, and a major operational review of the Whitehorse General Hospital jointly funded by the two governments.

A Health Services Evaluation Project was also initiated to determine the health needs of the rural communities. This study was completed in November 1988.

Community & Family Services

Most families are affected either directly or indirectly by the activities and programs of Community and Family Services.

The Community and Family Services Branch provides services, support systems and community resources designed to strengthen the well-being and potential of Yukon families.

The branch operates under the mandate of the Children's Act to protect children. Additional goals of the branch include the reduction of family violence, child abuse and neglect, as well as the need to take children into care.

Parents who work outside the home and whose children attend child care centres or family day homes benefited particularly in 1988/89. Numerous initiatives improved the quality, accessibility, and affordability of child care services. These initiatives are highlighted in the Child Care section of this report, pages 9-12.

Building a strong, community-based child care service requires continued development of the child care initiatives outlined in the Yukon Child Care Strategy, January 1989.

Family & Children's Services

In the past year this unit worked to support and strengthen families and to reduce family violence, child abuse and neglect. While providing care and custody for children in need of protection, the branch works toward strengthening the family unit thus reducing the need to take children into care.

Families experiencing difficulties had access to services and programs such as the Family Support Program, which are designed to strengthen the family unit.

Family and Children's Services provides funding for a variety of additional services delivered by community agencies such as the Yukon Family Services Association and the Child Development Centre.

During 1988/89, the total number of families making use of counselling, prevention and support measures stabilized after increasing in the previous three years. Whitehorse saw an 11% increase in program utilization, while regional service utilization decreased by 8.5%. Sixty-four percent of the families served were single-parent families.

FAMILIES RECEIVING COUNSELLING & SUPPORT SERVICES

	1986/87	1987/88	1988/89
Whitehorse	149	150	167
Regional Services	115	142	130
Total	264	292	297

Placement and Support Services

The Placement and Support Services unit has responsibility for a number of distinct but related services.

It coordinates placement of children taken into care and custody. A Receiving and Assessment Centre for short-term and emergency placements is provided, as are foster homes, group homes, and adoption placements.

Additional responsibilities include specialized assessment and treatment services for children at risk, and support services for families or caregivers of children in care.

This unit also promotes and coordinates child care services in the Yukon. A number of significant child care initiatives were undertaken in 1988/89, including the establishment of principles to guide the development of child care services, and the release of a Yukon Child Care Strategy.

All children in care require a stable, caring environment and support in their relationships with their family despite problems which may have been identified.

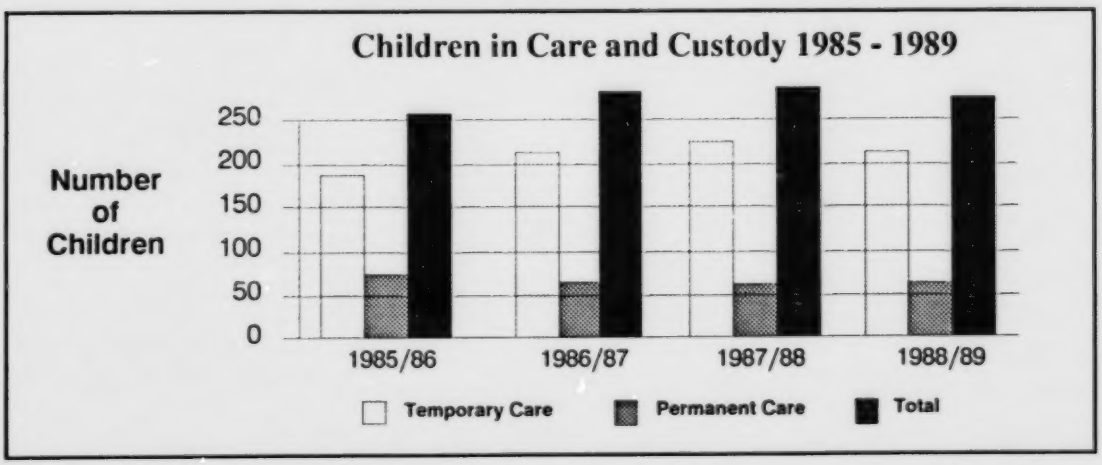
Services to Children in Care and Custody

Neglect continues to be the major reason for Yukon children to be brought into care.

Increasingly, however, children entering care are exhibiting more serious emotional and behavioural problems. An increased demand for mental health services for school-age children was observed, as was an increase in demand for respite care for school-age children with special needs.

The first Yukon-based residential treatment facility completed its initial year of operation in 1988/89.

School-age children in permanent care were, in most cases, successfuliy placed with relatives or with culturally appropriate Yukon families.



Increased contact in 1988/89 was established with bands and Indian resource people to increase awareness and recruit Indian foster homes. The addition of native placement workers also had a positive effect on service delivery.

Three foster home newsletters were developed and published this year.

Specialized Resources

In 1988/89, the Departments of Health and Human Resources and Education collaborated on the ***Above Sixty Day Program***. This initiative provided temporary assistance in the form of individual education programs to children unable to remain in the regular school system.

These departments also collaborated on development of an alternative program called ***Kids Who Don't Fit In***. A pilot project will begin in 1989/90 for teens who have left the regular school system but are unprepared to enter the work force.

Adoptions

This unit provides a variety of adoption services to children and families.

Assessment, group and individual counselling, training and support are offered to prepare parents and children for adoption. Once a placement is completed, post-adoption counselling, assessment and support continues to be provided to the family.

Adult adoptees and their birth parents may receive disclosure and reunion information as well as counselling.

During 1988/89, one agency adoption, five private adoptions and four step-parent adoptions were completed. The number of families making use of post-adoption services increased to twenty-six, from eight the previous year, and adoption disclosure cases increased from 24 in 1987/88 to 39 this year.

The branch was actively involved with First Nations to find Indian homes for Indian children. This led to an increase in native placements with relatives.

The Placement and Support Unit continued to be actively involved with First Nations to find Indian homes for Indian children. This led to an increase in native placements with relatives in 1988/89.

Regional Services

The Regional Services unit brings a diverse range of integrated social service programs to Yukoners residing in rural communities. These programs provide social assistance, institutional and home care support to seniors, juvenile justice, adoption, family support, child protection services and services to children in care and custody.

This year, emphasis was placed on development of client-centred, community based and controlled program delivery. The position of Regional Supervisor was relocated to Watson Lake. Interagency committees were active in many rural communities, operating with the support of the Regional Services unit.

Particular attention was devoted to the provision of support to communities developing projects which address alcohol and drug abuse issues.

Support and assistance was provided to the Liard Basin Task Force on Alcohol & Drug Abuse Prevention, which also received a $100,000 contribution from the National Drug Strategy for a Public Awareness campaign. A similar initiative was undertaken by the Community Action Team in Dawson City.

The Dawson City Shelter Society received a funding increase in 1988/89 to continue operation of a shelter and a 24 hour crisis line for victims of family violence. In Carmacks, approval was granted for a Northern Careers position and a training program was implemented.

An evaluation of the delivery of social services to children and families by the Champagne/Aishihik Social Services Society was completed. A favourable report of this pilot project was received.

Child welfare committees are now in existence in both Burwash and Pelly Crossing, and negotiations began with the Na Cho Nyak Dun in Mayo regarding devolution of services.

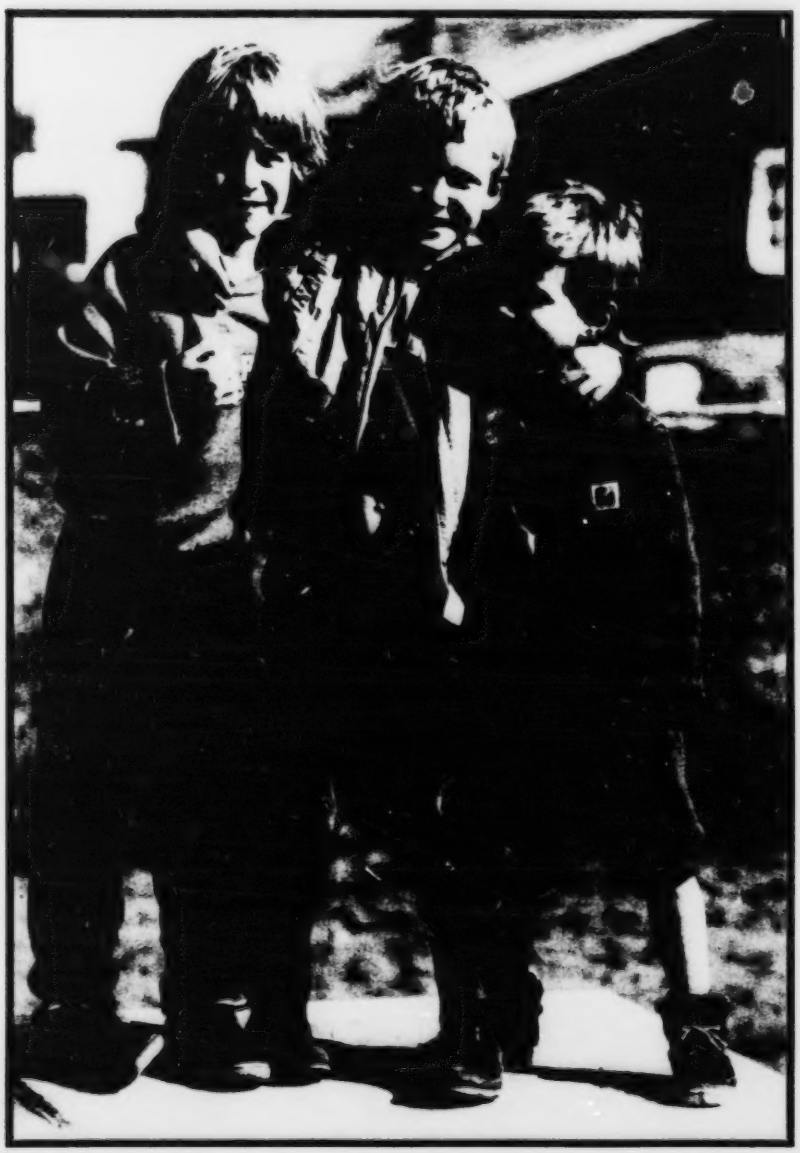
A seniors' needs study was completed in Dawson City. The process involved consultation with senior residents of MacDonald Lodge, seniors' groups, individuals and Indian band members.

In the area of program delivery, dedicated computer lines were installed in five communities. This initiative enhanced the branch's communication capability and improved the cost-efficiency of service delivery.

This year saw another positive development in the form of a decreasing trend in the number of rural Yukon families and individuals requiring Social Assistance.

Finally, the Social Assistance rate structure was revised to accurately reflect the actual cost of living in rural communities.

Working Together in 1988/89



This year, particular attention was directed toward issues relating to child care. A Green Paper entitled ***Let's Talk About Child Care in the Yukon*** was released in April 1988. In that paper, the government endorsed eight principles of child care as the cornerstone of child care policy in the Yukon.

If, as a community, we are concerned about the future – the healthy development of our children, the needs of parents, and the principle of equal opportunity for women – our Child Care system must reflect the eight principles which are the cornerstone of child care policy in the Yukon.

Principles of Child Care

Quality:
Child Care services should maintain basic standards in programming, staff:child ratios, staff qualifications, health, safety and nutrition.

Parental Choice:
The well-being of children is the parents' responsibility. The choice of child care is a parental decision.

Accessibility:
Services should be available to all families regardless of income, employment status, or geographic location.

Affordability:
Services should be affordable - cost should not be a barrier to access.

Comprehensive Service:
A wide range of services should be available. A comprehensive child care program will provide for infants, pre-schoolers, school-age children and children with special needs. The range of service must consider the needs of shift work, part-time work, after-school care, etc.

Government Responsibility:
It will take active government participation to develop and implement a complete network of child care services in the Yukon.

Accountability:
Regular monitoring and financial accountability should be provided to parents and other taxpayers. Licensing is the best way to make sure these basic standards are met.

Non-profit vs Profit:
The best use must be made of public funds. Assistance must be seen to be going to the best possible child care.

Health and Human Resources Minister Margaret Joe appointed a Child Care Consultation Panel in April 1988 to listen to Yukoners views on the future of child care. The panel travelled throughout the Yukon to consult with individuals and interested groups in their own communities.

The Panel's report, entitled ***WE CARE: Yukoners Talk About Child Care*** articulated the ideas, aspirations and priorities of Yukoners for their children. Yukoners strongly endorsed the eight principles, and the government was encouraged to help create quality, affordable, and comprehensive child care services to meet the needs of families and children in all communities.

In response to this report, the government released the Yukon Child Care Strategy in January, 1989. Yukoners asked for practical changes to improve child care services and for a significant increase in financial support for such services. The Child Care Strategy describes what the government intends to accomplish working together with parents, caregivers, and community organizations over the next four years.

At the same time, the department continued to support several programs initiated in previous years.

An Early Childhood Development Course at Yukon College began full-time in January 1989.

The Child Care Capital Development Program assisted in the establishment of six new licensed child care centres and four new licensed family day homes. This program provides financial assis-

tance for start-up and capital enhancement costs to licensed child care facilities.

New child care services were established by the Dawson Indian Band, the Kwanlin Dun Band, the Selkirk Band, the Little Salmon/Carmacks Band and the Na Cho Nyak Dun Indian Band as a result of this program.

Work commenced on a licensing package for use by family day homes and child care centres. In addition, subsidy regulations were amended to allow for up front payments directly to the child care facilities.

Although much progress was made in 1988/89, there is still much to be done to create a quality, affordable, comprehensive child care system in the Yukon. This year's initiatives constituted a major step in meeting the needs of Yukoners and in setting a national standard for excellence in child care.

Juvenile Justice

The Juvenile Justice Branch provides services and resources to facilitate the rehabilitation of young offenders and to encourage development of community-based services and support.

Pre-court services are offered which include crime prevention activities and development of community-based alternatives to the court process. Reports and assessments for use by the court before a youth is sentenced are prepared. Post-dispositional services including supervision of youth on community-based sentences for probation, community work, treatment groups, and/or counselling are also offered.

Juvenile Justice also handles custody services, with detention and open custody provided in group homes in Whitehorse. Secure custody is contracted through the province of British Columbia until construction of a secure custody facility in Whitehorse is completed in late 1989.

In 1988/89, the number of young offenders served declined marginally to 265. As well, a recent trend toward an increased proportion of female young offenders reversed slightly (*see graph below*).

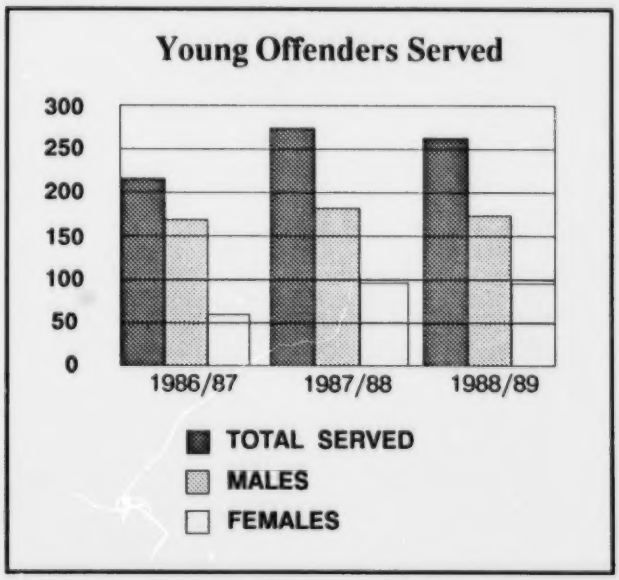
Successful delivery of services to young offenders requires community involvement and a willingness to take responsibility for youth crime prevention and rehabilitation.

Alternative Measures

The federal Young Offenders Act (1984) changed the way society deals with young people who break the law.

Although young offenders are expected to take responsibility for their illegal behaviour, because of their age they also have special needs and require guidance and assistance.

Volunteer community diversion committees providing non-court alternatives for dealing with young offenders have been established in five communities, with the newest committee developed this year in Old Crow.



Alternatives include service work or restitution paid to the victim, community service, crime prevention or driver education and counselling.

1988/89 saw the initiation of a very successful media campaign intended to inform the public of alternative measures programs and to recruit new volunteers for diversion committees.

In addition to a spring conference, periodic meetings, presentations and training sessions on committee development and mediation were held in several communities.

Community Supervision Services

The Community and Court Services Branch provides supervision and counselling to young offenders, in order to develop their potential as productive community members.

Youth Probation Services enforced the Youth Court directions, and involved young offenders in community programs.

Educational activities were promoted and, at the community level, programs and services were aimed at a reduction in the incidence of youth crime.

Brochures and materials for school and community presentations were prepared. Contributions were made to a new teen drop-in centre in Whitehorse.

This year, contracted wilderness camp programs continued to be delivered. The camp near Mayo entered its second year of successful operation. This innovation provided rehabilitative alternative for some young offenders.

Health and Human Resources contributed funding to the Kwanlin Dun Wilderness Camp, where youths were taught bush skills and cultural history to enhance self-worth and closeness to the land.

A Fine Option Program offered young offenders the alternative of working off fines imposed by the court through community service at a predetermined hourly rate.

Youths and their families benefited this year from coun-

selling services which included a "first offenders" program for shoplifter prevention, an anger management program for teenagers and facilitation of a treatment group for teenage sexual offenders.

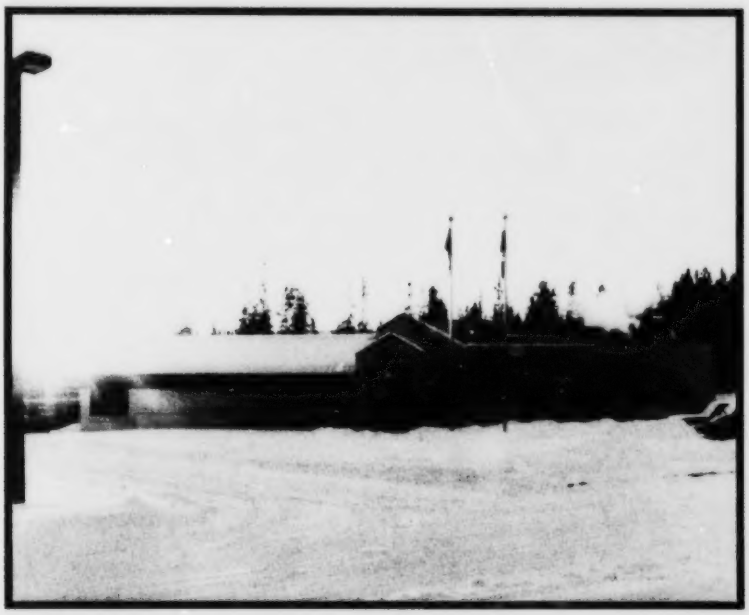
Custody Services

This year, construction began on a secure custody facility for young offenders.

An alternative education program, ***Raven's Wing***, operated and supervised as a joint venture between the Juvenile Justice Branch and the Department of Education was introduced. This program assists students in "open custody" who are experiencing difficulties in the regular school setting.

Another significant innovation was the establishment of a Native Advisory Committee to review custody programs for cultural sensitivity and identify support personnel.

A Summer Day Program for teens was introduced which offered job-readiness training, life and social skill development, and recreational programs.



Social Services

All Yukoners deserve the opportunity to enjoy an acceptable standard of living and maintain that lifestyle in an environment of maximum independence.

The services provided by the Social Services Branch have been developed to ensure that low-income Yukoners, community members with disabilities, senior citizens, and those people struggling with substance addictions have the opportunity to achieve an acceptable standard of living with maximum independence.

These services may be in the form of financial support for basic or special needs, information, counselling, awareness, education and training programs, and substance abuse services for prevention, treatment and counselling.

Social Assistance Services

The Social Assistance Services Program provides those Yukoners in need (*as defined by the Social Assistance Act*) with income assistance to meet their basic and special requirements.

Through the Yukon Opportunities Plan, information, counselling and supportive outreach services enable Yukoners to gain access to employment and learning opportunities.

The unit also provides funding to the Yukon Women's Transition Home for emergency and second stage housing to battered women.

Fiscal year 1988/89 saw the completion of the social assistance rate reform initiative begun the previous year. A rational and fair basis for determining food, shelter, clothing and incidental allowances based on actual Yukon costs was adopted. In addition, a requirement for an annual review of social assistance rates was enshrined in regulation.

An optional work exemption policy was introduced, which allows a social assistance recipient, who is the parent of a pre-school child, to remain in the home without being required to seek employment.

YUKONERS RECEIVING SOCIAL ASSISTANCE

Individuals

	1986/87	1987/88	1988/89
Whitehorse	1720	1671	1487
Regions	803	643	554
Total	2523	2314	2041

Another positive development in 1988/89 was the decline in the number of individuals requiring financial assistance both in Whitehorse and in the rural communities (*see Table on previous page*).

Services to Seniors

Yukon senior citizens have access to a wide variety of services and programs.

Support, in the form of income assistance, enables seniors to maintain an acceptable standard of living and to gain access to independent living options.

Financial support is available for basic and special needs. Income supplements assist low-income seniors. In addition, the Pioneer Utility Grant partially offsets residential utility costs.

This unit fosters awareness and community involvement with the delivery of services to seniors' by providing information and developing educational and gerontological resources.

Funding is provided to the Yukon Council on Aging for the operation of the Seniors Information Centre and to Whitehorse Transit for the operation of a Handibus Service for the elderly and disabled.

Counselling and assessment services determine the type of programs appropriate for individual seniors and assist in locating and securing support.

Initiatives in 1988/89 included revision of ***Information Please ... A Handbook for Seniors***. Redesign of the publication improved its clarity and readability.

The Home Care Program became fully operational with the hiring of a coordinator and staff and the production of an information pamphlet. This program provides home-based services which assist seniors, patients recovering from an acute illness and chronically or terminally ill patients, in an environment of maximum independence.

In September 1988, a successful homemaker orientation and training session was held. The number of home-makers

The Home Care Program, which provides home-based services to senior citizens, became fully operational during the 1988/89 fiscal year.

delivering services grew to 12 in Whitehorse and five in the communities.

During 1988/89, seventy-seven residents benefited from Home Care Services

Alcohol and Drug Services

Yukon-oriented education and service promotion activities helped foster community awareness and understanding of the problems associated with substance abuse.

A variety of services related to substance abuse are available to Yukoners through Alcohol and Drug Services' (ADS) programs.

Assessment and counselling are provided to individuals and their families to help them deal with problems related to substance abuse.

ADS programs develop treatment plans, facilitate problem solving, improve treatment and support skills and identify available support systems.

Education and program promotion activities on alcohol and drug abuse help foster community awareness and understanding and encourage public involvement in the development and delivery of community-based initiatives.

The number of participants in education and training workshops increased from 751 in 1987/88 to 1110 in 1988/89.

Two teen therapy groups were implemented. Two basic Counselling Courses and one Counselling and Assessment Course were delivered.

Yukoners have access to residential treatment facilities both inside and outside the territory.

The Crossroads Treatment Centre, assisted by Health and Human Resources, the National Parole Service, and the National Native Alcohol & Drug Abuse Program (NNADAP), provides residential treatment.

Detoxification Services provides voluntary, non-medical detoxification services to assist in individual rehabilitation. This year, Alcohol and Drug Services completed a facility review study and began development of a proposal for a new detoxification facility.

Alcohol and Drug Services continued to chair the Ministerial Advisory Committee on Substance Abuse. ADS participated as a member of the Federal, Provincial and Territorial Advisory Committee on Alcohol and Other Drug Problems for promotion of the National Drug Strategy.

ADS also holds membership in the Yukon Regional Advisory Board for NNADAP, which is working toward better programs and improved coordination of alcohol and drug services for First Nations people.

Vocational Rehabilitation Services

The Vocational Rehabilitation Services Branch (VRS) provides specialized services to Yukoners with physical and/or mental handicaps. Services are designed to maximize self-sufficiency.

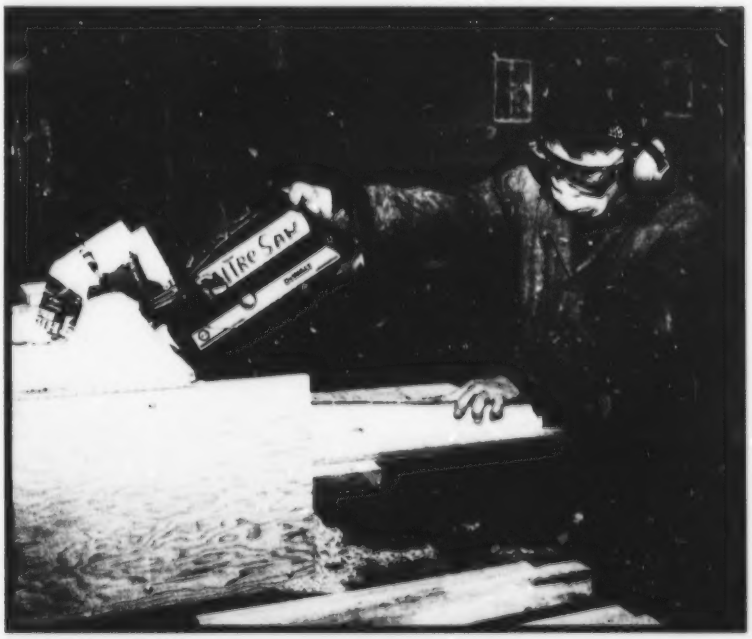
Financial support is available to help individuals gain access to assessment and counselling, and develop individual rehabilitation plans. VRS also supports community agencies such as the Yukon Association for Community Living.

Training programs delivered through agencies such as Challenge (formerly the Yukon Rehabilitation Centre) facilitate access to educational and occupational opportunities to prepare adults for employment. Residential and supported independent living programs assist program participants in the rehabilitation process.

Eighty clients received assistance through these programs in 1988/89. Two clients graduated from the Headway House program and are successfully living in their own rented accommodation.

This unit also continued planning for the repatriation and community placement of Yukon clients at Woodlands in British Columbia. The major focus has been on development of service resources.

The "options" phase of an overall review of rehabilitation services began in 1988/89.



Health Services

The Health Services Branch is committed to the principle that medical services be available and provided to all Yukoners, regardless of their ability to pay.

Health Services is responsible for health care insurance, health promotion, communications disorders, vital statistics and Whitehorse nursing home services. The branch also participates in a variety of health services under program and cost-sharing agreements with the federal government. These services include community health nursing, communicable disease control, health education and mental, dental and environmental health.

A major evaluation of community health programs was undertaken in Dawson City, Mayo, Faro and Watson Lake. The Health Promotion Program was strengthened by integrating the (federal) Health Resource Centre with the Family Life Program.

Health Care Insurance

The major activity of the Health Services Branch is the delivery of health care insurance services.

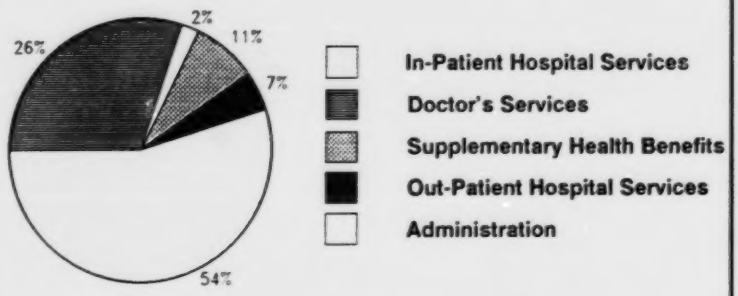
Payments were made to physicians and hospitals for in- and out-patient diagnostic and treatment services. Funding was also provided for supplementary health benefits which include the costs of mental health care, the Chronic Disease and Disability Program, travel for medical treatment, pharmacare and extended health benefits for seniors.

A Visual Field Screening program for early detection of glaucoma-related eye damage was introduced.

Reciprocal agreements were established with all other provincial and territorial health plans (except Quebec) for payments of physicians' services.

The number of registered members insured under the Yukon Hospital Insurance Plan (YHIP) grew from 28,318 to 29,808 (an increase of 5.26%). At year end, the number of Yukoners with disabilities or

Total Expenditures by Insurance Program



chronic illnesses registered under the Chronic Disease Program was 1,454.

Total expenditures under the health care insurance program rose from $21,447,739 in 1987/88 to $24,719,680 (an increase of 15.3%). Contributing factors included inflation, the use of more sophisticated technology by physicians, growth in the Yukon population and changes in the population's characteristics.

Extended Health Care Services

The Norman D. Macaulay Lodge in Whitehorse is a long-term care facility for senior citizens.

The Lodge provides institutional care which promotes and maximizes the independence, self-worth and quality of life for Yukon seniors in need of care.

There are 48 permanent-care beds and two respite-care beds for short-term stays. In 1988/89, the Lodge averaged 44 permanent residents.

This year, a comprehensive recreation and activity program was introduced at Macaulay Lodge.

Quality control measures were developed, including a Resident's Council, a Safety Committee and a modified unit dose drug system with a professional Pharmacy Advisor. A Medical Advisor was appointed and regular review procedures were introduced.

In addition, a wheelchair access van was purchased for the use by Macaulay Lodge residents.

Long-term health care facilities are also offered at MacDonald Lodge, Dawson City, through the Regional Services unit of Community & Family Services.

Health promotion and early prevention programs appropriate for use in rural communities, as well as in Whitehorse, must be developed. Improvement in the coordination of services at the community level will encourage people to take more responsibility for their own health and health care.

Communication Disorders

In 1988/89, the Communication Disorders Clinic provided a comprehensive summer program for communicatively handicapped school children.

Clinic representatives visited every Yukon community to conduct assessments and consultations. Pre-school services were provided by the Child Development Centre.

This year, an increase in language-related problems among school-age children was observed. There was also an increase in the number of referrals for hearing evaluation.

However, the total number of audiology and speech/language pathology clients declined due to staff vacancies.

Family Life Education

The Family Life Education Program is a health promotion initiative which provides educational resources to children and adolescents, as well as to their parents, teachers and other adults in their lives. Its objective is to promote healthy sexuality and relationships, and to provide education to prevent unwanted pregnancy and sexually transmitted diseases.

During 1988/89, 863 Yukon students were reached by the program, and education sessions were attended by 163 adults, including parents, teachers, nurses, community health workers, RCMP members and clergy. The topic most requested for presentation in Yukon communities was *"Defining and Preventing Sexual Exploitation, Abuse, Incest and Date Rape"*.

This year, parent-child communication sessions were introduced, with 99 family groups attending.

Public awareness initiatives included display and information booths at community-sponsored events, and the development and distribution of educational print materials.

The AIDS Public Awareness Program was enhanced through the introduction of an Information Line, and locally produced brochures and media advertisements.

Vital Statistics

YUKON VITAL STATISTICS

(Recorded by Calendar Year)

	1986	1987	1988
Births	483	492	528
Marriages	183	189	208
Deaths	117	104	140

The Vital Statistics Unit registers births, deaths, marriages and changes of name. It issues marriage licences, birth and death certificates and burial permits.

In addition, the unit performs family history and other historical searches. It also supports health program planning through analysis of birth and death patterns.

Services Administered Jointly

Programs concerned with direct health care delivery are, for the most part, administered jointly by Health Services and Health & Welfare Canada.

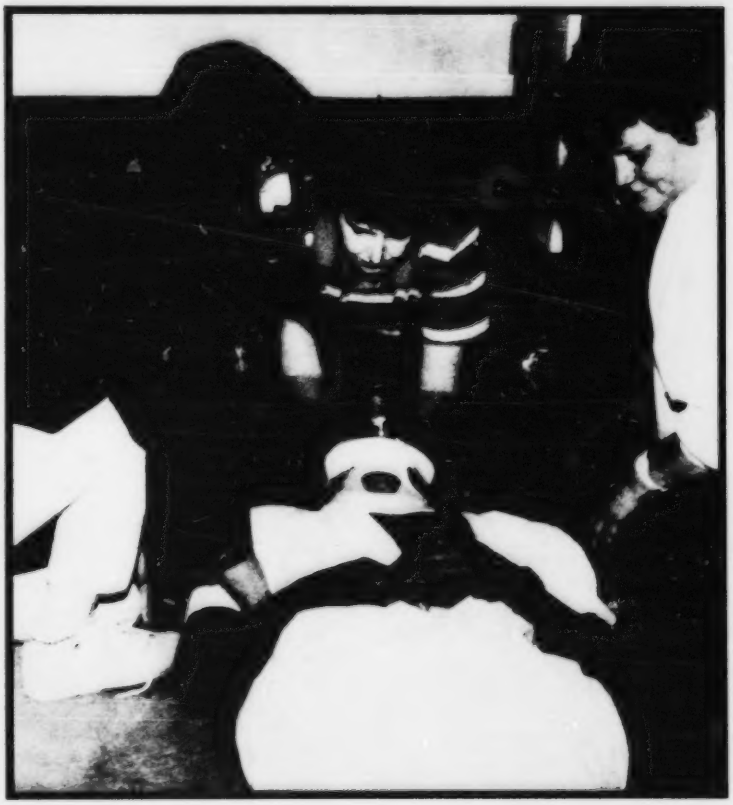
During 1988/89, efforts to improve the delivery of emergency health care services in the rural areas continued.

A cooperative effort by YTG Ambulance Services, Yukon College and the Community Health Nursing Unit of the Medical Services Branch resulted in BTLS (Basic Trauma Life Support) certification for 49 ambulance attendants and nurses. This raised the competence level of the emergency health service providers in rural communities. These courses will be held regularly throughout the year in order to keep competence and certification levels current.

In September 1988, the community of Faro gained a resident physician. As a result of the additional capabilities, the status of the Faro Health Centre was upgraded to Nursing Station. Increased service includes in-patient care for up to 48 hours.

In January of 1989, a community health information system was officially introduced by the Medical Services Branch. This service tracks community health nursing activities in all communities. The information gained will assist both the federal and territorial governments in following health/illness trends. It will also identify resource needs specific to the Yukon, thereby facilitating more meaningful planning and evaluation activities.

Also in January 1989, a collaborative effort by the Government of the Yukon, the Council for Yukon Indians and Medical Services Branch led to the development of a training program for eleven native Community Health Representatives (CHR). These individuals will complete the five month program in May of 1989.



Appendix 1

FINANCIAL STATEMENT
Health and Human Resources
for the Year Ending March 31, 1989

	1988/89	1987/88
Operations and Maintenance Expenditures		
Policy and Administration Services	$1,148,661	$1,221,822
Community and Family Services	6,928,965	6,098,494
Social Services	6,584,946	5,898,142
Health Services	29,154,201	25,415,106
Juvenile Justice	2,720,919	2,071,458
Sundry Adjustments	88,649	(990,556)
TOTAL	$46,626,219	$39,714,466
Operation and Maintenance Recoveries	$11,886,997	$10,212,186
Operation and Maintenance Net	$34,739,222	$29,502,280
Revenues		
Registrations and Fees	$36,795	$22,500
Revenue Adjustment (Prior Year)	----------	229,160
	$36,795	$251,660
Capital Expenditures	$3,282,068	$1,757,689
Capital Recoveries	$1,919,343	$305,657
Capital Net	$1,362,725	$1,452,032
NET EXPENDITURES	**$36,065,152**	**$30,702,652**

Appendix 2

STATEMENT of REVENUE and EXPENDITURES
Health Care Insurance Programs
Health Services Branch
for the Year Ending March 31, 1989

	1988/89	1987/88
Program Revenues		
Insured Health - EPF* Cash Transfer	$6,824,000	$6,953,000
Total Revenues	**$6,824,000**	**$6,953,000**
Program Recoveries		
Native Hospital Care	$1,760,708	$1,456,389
Native Medical Care	870,869	798,388
YHIS - 3rd Party - Hospital	68,222	50,558
YHCIP - 3rd Party - Physicians	22,042	21,004
YHCIP - 3rd Party - Travel	5,195	4,122
Administration Recoveries	72	0
Total Recoveries	**$2,727,108**	**$2,330,461**
Total Revenues and Recoveries	**$9,551,108**	**$9,283,461**
Program Expenditures		
Payments to Physicians	$6,282,609	$5,673,944
Reimbursements to Residents	24,397	35,274
Payments to Dentists	60,833	56,585
In-Patient Hospital Services	13,451,578	11,198,316
Out-Patient Hospital Services	1,751,827	1,718,405
Health Benefit Programs	2,617,077	2,201,446
Administration Expenditures	531,356	563,762
Total Expenditures	**$24,719,677**	**$21,447,732**
Net Government of Yukon Expenditures	**$15,168,569**	**$12,164,271**

*Established Program Financing

Note: 1987/88 has been restated to reflect Public Accounts.

Appendix 3

CONTRIBUTIONS to NON-GOVERNMENTAL ORGANIZATIONS 1988/89

AGENCY	Amount
Champagne /Aishihik Social Services Society	$151,000
Child Development Centre	209,000
Crossroads Society	350,000
Whitehorse Transit Commission (Handy Bus)	86,553
Yukon Association for Special Needs People	55,400
- Learning Disabilities Association	
- Yukon Association for Community Living	
- Yukon Special Olympics	
Yukon Council on Aging - Seniors' Information Centre	21,000
Yukon Family Services Association	129,600
Yukon Rehabilitation Centre (Challenge)	276,613
Yukon Women's Transition Home Society	310,289
TOTAL	$1,589,455

An additional $43,379 was contributed for various community development projects in the areas of substance abuse, juvenile justice, and family and children's services.

Appendix 4

STATUTES ADMINISTERED by the DEPARTMENT

Change of Name Act
Children's Act
Day Care Act
Young Offenders Act (Canada)
Health Care Insurance Plan Act
Hospital Insurance Services Act
Marriage Act
Pioneer Utility Grant Act
Mental Health Act
Public Health Act
Rehabilitation Services Act
Seniors' Income Supplement Act
Social Assistance Act
Travel for Medical Treatment Act
Vital Statistics Act
Young Offenders Agreement Act
Young Persons Offences Act

Appendix 5

DEPARTMENTAL BOARDS and COMMITTEES

Day Care Services Board
Diversion Council for Yukon
Medical Travel Audit Committee
Mental Health Review Board
Ministerial Advisory Committee on Substance Abuse
Pharmacare Advisory Committee
Physician Fee Schedule Committee
Ministerial Committee on AIDS
Rehabilitation Services Board
Senior Placement Committee
Social Assistance Appeal Board
Social Assistance Appeal Committee #1
Social Assistance Appeal Committee #2
Training and Selection Committee
Yukon Advisory Council on Indian Child Welfare

Appendix 6

REGIONAL HUMAN RESOURCES OFFICES and FACILITIES

Carcross
Carcross Band Recreation Hall
General Delivery
Carcross, Yukon Y0B 1B0
821-4301

Carmacks
Tracy Store, Lower Floor
General Delivery
Carmacks, Yukon Y0B 1C0
863-5800

Dawson City
Liquor Store Building
Box 339
Dawson City, Yukon Y0B 1G0
993-5543 or 993-5546

Macdonald Home for Seniors
5th Avenue, P.O. Box 310
Dawson City, Yukon Y0B 1G0
993-5345

Faro
Liquor Store Building
Box 148
Faro, Yukon Y0B 1K0
994-2749 or 994-2789

Haines Junction
Haines Junction Health Centre
Box 5445
Haines Junction, Y.T. Y0B 1L0
634-2203 or 634-2204

Mayo
Yukon Government Building
Box 9
Mayo, Yukon Y0B 1M0
996-2283

Old Crow
Nursing Station Building
General Delivery
Old Crow, Yukon Y0B 1N0
966-3806

Pelly Crossing
Selkirk Indian Band Building
General Delivery
Pelly Crossing Y0B 1S0
537-3300

Ross River
Mackenzie Building
General Delivery
Ross River, Yukon Y0B 1S0
969-2291 or 969-2292

Teslin
Old Co-op Building
General Delivery
Teslin, Yukon Y0A 1B0
390-2588

Watson Lake
Spahmann Building
Box 305
Watson Lake, Yukon Y0A 1C0
536-2232 or 536-7955

Watson Lake Group Home
Box 355
Watson Lake, Yukon Y0A 1C0
536-7580

Appendix 7

WHITEHORSE OFFICES and FACILITIES

Deputy Minister's Office

Yukon Government Building
2071 - 2nd Avenue
Whitehorse, Yukon
667-5770

Mailing Address:
Health & Human Resources
Deputy Minister's Office, H-1
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

Health Services

Financial Plaza, 4th Floor
204 Lambert Street
Whitehorse, Yukon
667-5209

Speech & Hearing Services, H-5
Royal Bank Building, 2nd Floor
4114-4th Avenue
Whitehorse, Yukon
667-5913

Family Life Education, H-11
#406 - 4 Hospital Road
Whitehorse, Yukon
668-7830

Macaulay Lodge H-8
#2 Klondike Road
Whitehorse, Yukon
667-6810

Mailing Address:
Health and Human Resources
Health Services Branch, H-2
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

Community and Family Services

Family & Children's Services, Placement & Support Services
Royal Bank Building, Suite 201
4114 - 4th Avenue
Whitehorse, Yukon
667-3002

Regional Services
Yukon Government Building
2071 - 2nd Avenue
Whitehorse, Yukon
667-5674

Placement Facilities
Receiving & Assessment Centre
5080 - 5th Avenue
Whitehorse, Yukon
667-2051

Klondike Road Group Home
16 Klondike Road
Whitehorse, Yukon
667-2123

Liard Road Group Home
52 Liard Road
Whitehorse, Yukon
667-2128

Lowe Street Group Home
502 Lowe Street
Whitehorse, Yukon
667-4882

Mogck Group Home
70 - 12th Avenue
Whitehorse, Yukon
633-4830

Mailing Address:
Health and Human Resources
Community & Family
Services Branch, H-10
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

Social Services

Social Assistance, Seniors' Serv.
Vocational Rehabilitation Serv.
2071 - 2nd Avenue
Whitehorse, Yukon
667-5674

Alcohol and Drug Services, H-3
Crossroads Building
6118 - 6th Avenue, Suite 5
Whitehorse, Yukon
667-5777

Detoxification Centre, H-7
502 Hoge Street
Whitehorse, Yukon
667-2336

Mailing Address:
Health and Human Resources
Social Services Branch, H-1
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

Juvenile Justice

Tutshi Building, Suite 106
2131 - 2nd Avenue
Whitehorse, Yukon
677-3610

Young Offenders Facilities:
Na Dli Youth Centre H-9
90 Range Road
Whitehorse, Yukon
668-2377

501 Taylor Street
Whitehorse, Yukon
668-6291

Mailing Address:
Health and Human Resources
Juvenile Justice Branch, H-6
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

Policy and Administration

Yukon Government Building
2071 - 2nd Avenue
Whitehorse, Yukon
667-5674

Mailing Address:
Health & Human Resources
Policy & Administration Branch, H-1
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

DEPARTMENTAL PUBLICATIONS

1988/89

ADMINISTRATIVE SERVICES BRANCH

A Guide to Health and Social Services. January 1987
Review of Approaches to Social Service Performance Measures. February 1987

COMMUNITY AND FAMILY SERVICES BRANCH

Armitage, Andrew et al. Champagne/Aishihik Child Welfare Pilot Project; Evaluation and Recommendations. Victoria, BC: University of Victoria, June 1988
Choosing Child Care: A Parent's Guide (pamphlet)
Circular, Child Welfare Pilot Project. Vol. No. 1, October 1988 (newsletter)
Foster Parent Newsletter (quarterly newsletter)
Let's Talk about Child Care in the Yukon: A Green Paper (information package). April 1988
Opening a Family Day Home (pamphlet)
Room for One More? We Need Foster Parents (pamphlet)
We Care: Yukoners Talk about Childcare; presented by Child Care Consultation Panel, J. Hayden, chair.
Yukon Children Need You ... Become a Foster Parent (poster)
Yukon Day Care Newsletter (quarterly newsletter)

HEALTH SERVICES BRANCH

Chronic Disease and Disability Benefits Program (pamphlet)
The Communication Disorders Clinic (pamphlet)
Don't Be Afraid about AIDS. Get the Facts - Information for Yukoners (pamphlet and poster)
Don't Be in the Dark about AIDS (pamphlet)
Extended Health Care Benefits for Senior Citizens (pamphlet)
Family Life; Newsletter of Family Life Education and Family Life Program (quarterly)
Family Life Education Program Resource List. September 1988
Tobacco Use Reduction Strategy for the Yukon; prepared be Arctech Associates. April 1987
Travel for Medical Treatment (pamphlet)
Yukon Health Care Insurance Plan: Benefits (pamphlet)
Yukon Hospital Insurance Services (pamphlet)
Yukon Pharmacare (pamphlet)

HUMAN RESOURCES BRANCH

Home Care Program Guidelines (draft dated July 25, 1988)
Information Please ... A Handbook for Seniors.
Yukon Alcohol and Drug Services: Program Calendar, 1988/89 (pamphlet)
Vocational Rehabilitation Services (pamphlet)
Yes, I Drink. Should I Be Concerned? (pamphlet)
Yukon Home Care Program (pamphlet)

JUVENILE JUSTICE BRANCH

Burwash; a Placer Mining Project in the Yukon for Youth. Presentation to the Sixth Annual National Child and Youth Care Conference - Calgary '88. Presented by Elizabeth Eso and Preston Roberts.
Selected Populations and Profiles, 1985-1988. September, 1988
Young Offenders Act (videotape); prepared by Nakai Players. March 1988
Young Offenders in Yukon; Profiles and Forecasts. May 1985
Yukon Young Offender Program; An Overview (pamphlet)
Yukon Young Offender Program; Community Programs (pamphlet)
Yukon Young Offender Program; Probation (pamphlet)